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South African Auto Repairer and Salvage Association

APPLICATION FOR MEMBERSHIP

COMPANY DETAILS

Name: _____

Physical Address: _____

Telephone: _____

Fax: _____

E-mail: _____

Company Reg. No: _____

Vat No: _____

CONTACT PERSON DETAILS:

Name & Surname: _____

Residential Address: _____

Telephone: _____

Mobile: _____

SPECIFIC DETAILS OF OPERATIONS: (please give details of panel shop, towing services, etc)

LIST OF PANELS CURRENTLY SERVING:

WHEN WERE YOU REMOVED FROM THESE PANELS AND WERE ANY REASONS GIVEN:

PLEASE LIST PROBLEMS/CONCERNS YOU HAVE IN THE INDUSTRY:

BANK DETAILS:

Account Holder: SAARSA

Bank: First National bank

Branch Code: 202409

Account No: 62435391412

CODE OF CONDUCT

All members will bind themselves to the terms and conditions laid down in SAARSA constitution.

The member will respect and apply sound practices desired through a relationship between client and service provider e.g. maintain quality, efficiency and an audit friendly environment.

The member will meet the required standards necessary to execute repairs on behalf of insurance companies and the public.

The member will assist in providing the necessary information about the evolution of our industry (our focus needs to be uniform with credible information and relative to our business charter and the scorecard process requirements, meeting with BEE standards).

The member will actively participate in on-going training to ensure competent workers and clearly defined industry standards.

The member undertakes to respect the reform process of the industry and will act within the framework decided on by the SAARSA membership.

I, the undersigned, hereby bind myself to the SAARSA Code of Conduct as set out above.

SIGNED NAME OF BUSINESS

DESIGNATION DATE

INTERIM MEASURES

It is submitted that in order to provide tangible, visible measures to the members of the MBR associations, certain interim measures in respect of the moving of vehicles from black owned MBR's who are not preferred MBR's be adopted until finalization of the process at hand occurs.

These interim measures must be objective, transparent and consistent. It is therefore recommended that the following criteria be met to ensure that removal, in relevant cases, does not occur:

- The panel shop in question must be a member of an association that is participating in DTI process.
- The panel shop must have some form of insurance and public liability cover e.g. Fire Theft, Defective Workmanship cover(etc.)
- The panel shop in question must be black owned SMME, as defined in the Financial Sector Charter.
Written confirmation must be received by the insurer within 24 hours.
- The policy holder must feel comfortable to leave the vehicle in the panel shop.
- The insurer's technical expert must be comfortable that quality, service and price will not be compromised
- If the vehicle is under OEM warranty, the panel shop must have OEM approval.
- The panel shop must be prepared to accept the relevant insurer's labour rate fee and structure.

- If the vehicle is taken to the repairer by a tow truck operator, insurers must have the right to remove the vehicle, if necessary, to avoid “purchase” of work by panel beaters.

In the event that the panel shop in question does not deliver the service and quality expected by the insurer or the client, the MBR association, of which it is a member, must accept responsibility for creating and imposing consequences on the panel shop, together with the insurer in question.

Upon finalization of the DTI process, this interim measure shall cease and it is therefore imperative that the MBR associations manage the expectations of their respective members’ right from the outset. Where an insurer has not removed a particular panel shop, the insurer is under no obligation to include the panel shop as a preferred supplier. Communication of such interim measure shall be made to the members of the associations involved by the various associations.

This process will be reviewed every six months to a certain ongoing relevance. This interim measure shall apply from the day following its acceptance by all responsible parties.